FACT SHEET | Customer Profiling



Key Benefits

Instantly interpret the risk status across your entire customer base. Use filters to display only those customers that present higher risk.

Develop your entire customer profiling framework on a single dashboard.

Obtain attractive risk charts and profile reports instantly. Print onto PDF.

Monitor, Report and Case Manage.

Key Features

- Snap shot view on customer risk position.
- Any type of profile data can be applied.
- Automated record keeping and maintenance of a customer risk register.
- Track Key Risk Indicators.
- Instantly identify higher risk customers.
- Print reports to PDF.

Select customer data from the online form, click calculate and automatically populate your KYC Risk Register. Access heat maps and profile reports. Use the drill down filters for enhanced analysis and ongoing monitoring.

Your profiling dashboard can capture any type of qualitative or quantitative data. You can elect to have a simple or comprehensive customer profiling framework.

Without the ability to know the risks that your customers present, the likelihood detecting anv unusual suspicious transactions is significantly lessened. For this reason AML Supervisors are increasingly requiring transparency of risk profiles and enhanced monitoring on higher risk customers.

INSTANT KNOWLEDGE

The AML360 dashboard allows your business to set Key Risk Indicators (KRIs) and the score ranges to meet your risk appetite. When logging into the dashboard, the Reports tab instantly provides heat maps to display the current risk position across the entire customer base. You can use the filters to drill down and analyse those customers with high risk KRIs. Ongoing monitoring can be carried out through the Case Management register.

PERMISSION SETTINGS

Set permissions and restrict functionality to key staff.

PROFILE UPDATES

To update a profile, simply click on 'Edit', update the required fields, then click 'Calculate'. The results are instant and filed in the KYC risk register.

ACTION POINTS

Automate notifications and actions. Should any customer criteria require senior management sign-off or a further action, automate notification, then track and report.

CASE MANAGEMENT

All aspects can be configured to your specific needs. Interpret risk from snapshot charts and tables. Use drill down filters for ongoing analysis. Create case management file notes and record determinations.

MANAGEMENT REPORTING

Keep managers informed through PDF risk reports or assign dashboard permissions so they can view online.